



Introducing S3 ID

When it comes to understanding all aspects and issues relating to personnel and asset tracking, POB, mustering and personnel management solutions one company stands out from the rest - S3 ID.

S3 ID provides complete location awareness solutions and is the manufacturer of the acclaimed S3 range of products. The product range name, S3, is derived from three words which apply to everything we provide; Safe, Secure, Solutions.

Our range provides 'state of the art' modular solutions to address each key requirement area or which can be combined to provide a total integrated solution for everything from travel logistics management, shift rotation planning and bed management to personnel and asset tracking, POB and mustering.

S3 ID is unique. The S3 range has been developed from our first hand experience of serving the on-shore and off-shore Oil & Gas industry for over two decades. Our products are ATEX certified and our solutions extensively use our own patented technology which is time proven in operation worldwide with many blue chip clients. As such our application expertise in this specialist market sector is second to none.

After Sales Services

As shown in Figure 1 overleaf, S3 ID offers a fully comprehensive range of after sales engineering services in support of the specialist products, systems and turn-key solutions supplied by the company.

Installation Services

Firstly, we offer a complete range of installation services from initial work packet planning and project management through to a fully supervised installation service.

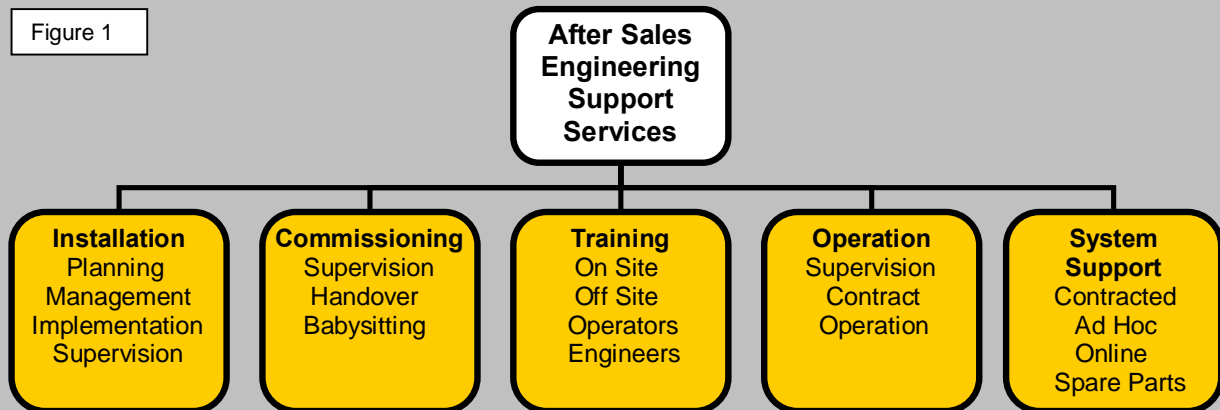
We can undertake all aspects of installation work from basic system and sensor installation of to a complete system installation service including full electrical installation works.

We are familiar with all issues associated with carrying out such work in both the on-shore and off-shore environment and work closely with our clients and their subcontractors to optimise the installation process – for example to minimise the manpower, time and bed-space required off-shore.

Commissioning Services

Commissioning is one of the most critical stages in the life of a system as it is first brought on line and set to work. A smooth professional approach through this phase not only serves to build your users initial confidence but can also be used to help engage them in the process of taking ownership of the system.

Figure 1



Our highly competent and experienced commissioning team is skilled in setting our tracking, location and mustering systems to work and in optimising their performance on site in the most expedient manner.

They can also make minor adjustments and tailor sensor settings from the defaults set at FAT to suit site operational conditions and provide a degree of informal familiarisation training for your staff in the process to complement the range of formal training we provide.

Training

Formal training is essential to provide your staff with familiarity and competence in the use of the new system. Training can also significantly improve the levels of acceptance and the effectiveness of newly installed systems. Accordingly, we offer our clients a full range of training packages from basic system familiarisation and user / operator training to fully comprehensive engineering training for those charged with managing and maintaining the system day to day. We can provide training based on either our standard training modules or fully customised training to suit an individual clients needs. In either case, training is generally targeted on three levels: -

- User training
- Operator Training
- Engineer and System Management Training



Operation

It may be that you already have the right resources in place to fully operate and maintain your new location tracking and mustering systems. However, if not, we can also provide outsourced supervision / system management or even a fully contracted operation service if required.

This service is primarily targeted at providing a service for either the smaller operator on a long term basis or as an interim service for larger operators to manage the transition post commissioning.

System Support

To assist our clients in the long-term care and maintenance of systems supplied we also provide a wide range of specialist system support services from online / telephone based support and remote diagnostics to regular scheduled maintenance visits and sensor calibration to ensure optimum system performance. We can also provide a maintained spares service if required, safely storing them ready for any eventuality in our bonded stores. Support is usually provided under an annual support contract with defined levels of service and guaranteed priority response. However, an emergency support service is also available for those without a formal support contract at additional cost.

S3 ID Group

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